

ScaleFocus's Statement on the Coronavirus (COVID-19)

As the world responds to the outbreak and spread of COVID-19, our thoughts are with all affected. The coronavirus is affecting people and businesses of all sizes. At ScaleFocus, we are doing our part by ensuring the health and safety of employees, clients, partners, and their families. The company is already operating on a remote working policy to protect the business continuity and ensure customer success in these uncertain times.

Remote Delivery

We know our customers depend on ScaleFocus' services all the time, and especially in times like these. We are bringing the same commitment and passion for meeting this challenge that we do in everything else.

As of March 2020, all 850 ScaleFocus employees are working in remote delivery mode. All six delivery centers of the company are with limited access, and alternative methods are put in place to enable flawless remote work processes. This operation mode is already in place, and everything is going as business as usual. We are providing all the necessary technology, tips, and resources to employees, customers, and partners to help them do their best work while remote.

All team meetings have now transformed into virtual ones, via Microsoft Teams to ensure alignment among all employees.

Travel

We believe social distancing is the most effective way to fight the pandemic. In our mission to help the society and businesses and to eliminate the risk to our employees, partners, and close contacts, the company decided to suspend all business travels until further notice. ScaleFocus conducts all sales presentations, account management meetings, daily check-ups, and stand-ups through video conferencing calls. ScaleFocus is operating this method as the first option for customer interaction as opposed to face-to-face meetings.

Looking Ahead

Even though we are currently living in uncertain times due to the dynamic spread of COVID-19, things will get better. The ScaleFocus family is grateful to all heroic people, working on the front line to help us get through this crisis.

We do not know with certainty when this will be over, yet we are all in this together, and after the end of it, we will raise more robust and more prepared for the future.